

## **ControlByNet Offers Cloud Surveillance Support Service, ControlByNet Star Service, to their Multi-Site and Multi-Family Property Customers**

March 1, 2018 – Norcross, GA – ControlByNet Star Service is the perfect complement to the Best-in-Class Cloud Surveillance Solution. It provides customers with the first-rate customer service package, ControlByNet Star Service, which allows customers to focus on their business while their surveillance system is administered by ControlByNet’s trained experts.

“While allowing our customers to manage their businesses, our Star Service is a simple, reliable and cost-effective solution to managing cloud surveillance”, says Ryan Strange, president of ControlByNet. “Although our Best in Class solution has the easiest and most accessible interface available on any device, iphone, androids, tablets or computers, some customers would rather outsource the administration and budget our service. We are already providing this service in the multi-family property industry.”

ControlByNet Star Service offers numerous advantages for their video surveillance customers including:

- Hassle-Free Professional Installation
- If multiple sites or multiple properties, one company means one cloud solution using a consistent feature set and user experience across the organization
- Property Inspection for view changes or obstructions or orientation changes
- Instant Notification and Resolution of Offline Cameras or Connection Interruption
- Fast, forensic search and evidence gathering working with onsite management and the police
- System Maintenance featuring automatic security and feature updates
- Flexibility to use previously purchased cameras or purchase and own equipment and Star Service will manage/host
- Customer Familiarity with property diagrams, network / camera settings and emergency numbers

### **About ControlByNet**

About ControlByNet ([www.controlbynet.com](http://www.controlbynet.com)) ControlByNet LLC develops and provides solutions for cloud & managed video surveillance. ControlByNet’s software is the cornerstone for the new video surveillance business solution utilizing the cloud. Their Best-in-Class Cloud Surveillance Solution integrates seamlessly across an organization creating limitless installation scenarios including full cloud video recording, managed servers, single sign-on with multiple levels of access from any location and 100% browser-based from all desktop and mobile devices (iPad, iPhone, Android, Chrome, Firefox and Safari). Additionally, they offer a first-rate customer service package, ControlByNet's Star Service, which allows customers to focus on business and employ a fixed surveillance budget, while the surveillance system is handled by ControlByNet’s trained experts.

For more information, visit [www.controlbynert.com](http://www.controlbynert.com)



[info@controlbynet.com](mailto:info@controlbynet.com)  
[www.controlbynet.com](http://www.controlbynet.com)